

HOW DOES THE PROGRAM WORK?

Submit an application and the requested documentation to the City of Milpitas Social Services Coordinator. If you qualify, you will receive a letter confirming your eligibility. Present the letter in person at the counter where you pay your bill, and you will automatically receive your discount. Tier 1 and Tier 2 customers are eligible for discounts for one year. Tier 3 customers are eligible for discounts for 6 months. When your eligibility expires, you may reapply. Tier 3 customers may reapply once per hardship.

WHAT DISCOUNTS ARE AVAILABLE?

TIER 1	Customers are eligible for 75% off on City-run Recreation programs to a maximum of \$1,000 per household; modest discounts on bi-monthly water and sewer utility bills; and 100% waiver of residential permit fees if you need to replace a water heater, furnace, or air conditioner. Tier 1 customers also are permitted to pay for Recreation programs over time on a payment plan.
TIER 2	Customers are eligible for 50% off on City-run Recreation programs to a maximum of \$750 per household; modest discounts on bi-monthly water and sewer utility bills; and 75% off residential permit fees if you need to replace a water heater, furnace, or air conditioner. Tier 2 customers also are permitted to pay for Recreation programs over time on a payment plan.
TIER 3	Customers are eligible for 75% off on City-run Recreation programs to a maximum of \$750 per household; and 75% off residential permit fees if you need to replace a water heater, furnace, or air conditioner. Tier 3 customers also are permitted to pay for Recreation programs and water utility service over time on a payment plan. The City of Milpitas waives late fees on water and sewer utility bills incurred during your period of eligibility as a Tier 3 customer.

The City of Milpitas may adjust the discounts annually depending on program demand and funds available.

WHO IS ELIGIBLE?

- Milpitas residents who participate in certain qualifying assistance programs.
- Milpitas residents who are at or below the latest California Housing and Community Development income levels for this area
- Milpitas residents who are experiencing a temporary financial hardship.

Household Income	
# of People in Household	Maximum Household Qualifying Income
1	\$72,750
2	\$83,150
3	\$93,550
4	\$103,900
5	\$112,250
6	\$120,550
7	\$128,850
8	\$137,150

Customers who participate in qualifying Federal, State or County assistance programs or youth in the Foster Care or Juvenile Dependency system are Tier 1. Others who are at or below HUD Low Income Limits for the Santa Clara County (see chart above) are Tier 2. Individuals and families experiencing temporary financial hardship due to job loss, loss of a primary wage earner, serious illness or a government shutdown are Tier 3.

WHEN CAN I APPLY?

The City of Milpitas offers open enrollment periods twice a year for MAP Tier 1 and Tier 2 customers. Tier 3 customers may apply at any time.

WHERE CAN I GET MORE INFORMATION?

Information is available online in English, Spanish, Chinese and Vietnamese at www.ci.milpitas.ca.gov/MAP.

For assistance by phone, or to make an appointment to meet in person with City of Milpitas Staff at the Barbara Lee Senior Center at 40 N. Milpitas Blvd., call **(408) 586-3405**.

The City of Milpitas is a welcoming and inclusive community. With advance notice, we will make reasonable efforts to accommodate special needs and translation requests.

Milpitas Assistance Program

Because we know every little bit helps!



**YOU OR
SOMEONE YOU KNOW
MAY QUALIFY
FOR DISCOUNTS**



**Recreation Programs | Water and Sewer Utility Bills
Permits for Residential Water Heater, Furnace,
Air Conditioning Replacement**



For more information, contact us at
(408) 586-3405 or visit
www.ci.milpitas.ca.gov/MAP



City of Milpitas

MILPITAS ASSISTANCE PROGRAM (MAP) APPLICATION

Please submit application to the Milpitas Community Center, 457 E. Calaveras Blvd., Milpitas, CA 95035

If you have any questions or need help completing your application please call (408) 586-3405 or email MAP@ci.milpitas.ca.gov.

CUSTOMER INFORMATION (print clearly)

Last Name		First Name		Middle Initial	
Home Address			City	Zip Code	
Home Phone		Cell Phone		Email (required for program notifications and enrollment updates)	
<input type="checkbox"/> My family and I reside at the address above.		<input type="checkbox"/> The utility bill is in my name		Utility Bill Customer #:	
<input type="checkbox"/> I am the homeowner	<input type="checkbox"/> I am applying for a temporary hardship because of health reasons.		<input type="checkbox"/> The recipient is a youth who is in the Foster Care or Juvenile Dependency system.		

HOUSEHOLD INCOME QUALIFICATIONS

List the name of all adults and children in household: (Please print clearly)

Full Legal Name	Relationship to applicant	Date of Birth	Gross earnings from all jobs before deductions	Pension, Retirement, Social Security	Welfare Benefits, Child Support, Alimony Payments	Other Monthly Income
1.						
2.						
3.						
4.						
5.						

List any additional household members and their income on a separate sheet.

Please attach proof of participation in a qualifying assistance program or income documentation demonstrating your eligibility. Do not attach any health information.

Terms and Conditions

- Applications will be accepted and processed in the order they are received and approved contingent on the availability of funds.
- Assistance is not transferable to other properties or applicants.
- Applicants must not share a water meter with another home or dwelling unit.

Declaration and Self Certification

I certify that all the above information is true and correct and that all income has been reported. I understand that this information is given in connection with the receipt of Federal funds, which City officials may verify the information on the application, and that deliberate misrepresentation of the information may be subject to immediate dismissal from the program.

1. All of the information provided is true and correct.
2. I will notify the City of Milpitas if my household is no longer eligible.
3. I understand I am required to provide proof of household income.
4. I will pay back the discount if any of the information provided is untrue.
5. I am not claimed on another person's income tax return.
6. I understand that discounts will be effective for one (1) year for tier 1 & 2 and that I must reapply annually. I understand that the discounts will be effective for 6 (six) months for Tier 3, and I may reapply once.
7. I understand that I must notify the City of Milpitas if I move, and I may reapply if I move within the City of Milpitas.

Signature: _____ Print Name: _____ Date: _____

The City of Milpitas does not discriminate in employment or provision of services on the basis of race, national origin, religion, marital status, gender, sexual orientation or any other basis prohibited by state and federal law.

INCOMPLETE APPLICATIONS WILL NOT BE PROCESSED. All supporting documentation must be submitted with the application.

OFFICE USE ONLY

Date Rec'd

☐ Approved ☐ Denied

Processed by: _____

Effective Date: _____